

WNCC Spring 2005 Combined Student Survey Summary – United Student's Association

Survey Methodology

The Combined Student Survey was sent to 787 randomly selected students (excluding faculty and staff) with postage paid envelopes for easy return. 178 surveys were returned for a 23% response rate. The margin of error for this survey is ± 7.5

Demographics

41.48% of respondents were 29 years of age or under
75.74% of respondents were White non-Hispanic
56.07% of respondents were enrolled in 6 or less credits

Awareness of United Student's Association

60.69 % of respondents were not familiar with the WNCC United Students Association
89.66% of respondents have not visited the U.S.A website.

Customer Service for Student Services Departments

Respondents were asked to rate the customer service provided by the various departments of Student Services as either Excellent, Good, Fair, Poor, or Not Applicable. See the Count and Percent report provided for the complete ratings.

Many respondents selected "Not Applicable" indicated that they have not used the following Student Services: The Academic Skills Center (47.80%), Counseling (32.72%), Financial Assistance (50.32%), Sedway Café (48.47%), and the Student Activities Center (64.38%).

Additions to Enhance Student Life

The top four additions students would like to see are:

20.28%: Concerts
14.65%: Speaker/lecture series
13.24%: More quiet study areas
12.96%: Intramural sports

U.S.A. Event Attendance

On average, 88% of respondents have not attended any of the events listed (Fall and Spring BBQ, Movie Nights, Elections, Finals Survival Kits, and College Day).

Campus Safety

20.93% of respondents selected "I'm not sure" as a response to rating campus safety.
59.3% of respondents rated campus safety as either "Excellent" or "Good."

Parking Lot Safety

42.69% of respondents rated parking lot safety as either "Fair" or "Poor." 45.62% of respondents rated parking lot safety as either "Excellent" or "Good." This indicates an area of concern among students.