

# GROUP HEALTH INSURANCE PROVIDER LIST

(Effective 10/1/2006)

HEALTH INSURANCE	QUESTIONS ANSWERED
<p><b>Public Employee's Benefit Program Committee on Benefits/Board of Directors</b>                      (800) 326-5496 or (775) 684-7000                      Fax (775) 684-7028                      901 S. Stewart Street, Suite 1001                      Carson City, NV 89710</p>	<p>Enrollments, Add/Delete Dependents, COBRA, LWOP, Insurance. Cards, Change of Address, Beneficiary Elections, Long Term Disability  <a href="http://www.pebp.state.nv.us/">www.pebp.state.nv.us/</a></p>
<p><b>Fiserv Health Benefit Planners (Third Party Administrator)</b>                      (877) 9Nevada or (877) 963-8232                      Fax (210) 558-2115                      P.O. Box 690450                      San Antonio, TX 78269</p>	<p>Process claims for the State Self-Funded Medical, Vision and <b>all</b> Dental Benefits.  <a href="http://www.benplan.com">www.benplan.com</a></p>
<p><b>Care Guide (Self Funded Prior Authorization)</b>                      (866) 658-2005</p>	<p>Pre-certification (prior authorization for medical services).</p>
<p><b>PEBP Statewide PPO Network</b>                      (800) 336-0123                      Health Hotline (775) 982-5757 or (888) 324-3243</p>	<p>Any Questions Related to State Self-Funded Medical Plan Nevada (<b>In-State</b>) PPO Providers  <a href="http://www.pebpstatewideppo.com/">www.pebpstatewideppo.com/</a>.</p>
<p><b>Nurse Helpline (24/7)</b>                      (800) 407-5448</p>	<p>Call for a free health advice (24/7 access to nurse advice).</p>
<p><b>Anthem HMO Nevada (Health Maintenance Organization)</b>                      (866) 746-0893</p>	<p>Any Questions Related to Anthem HMO Nevada  <a href="http://www.anthem.com">www.anthem.com</a>.</p>
<p><b>Health Plan of Nevada (Health Maintenance Organization)</b>                      (702) 242-7300 or (800) 777-1840</p>	<p>Any Questions Related to HPN's Plan  <a href="http://www.healthplanofnevada.com">www.healthplanofnevada.com</a>.</p>
<p><b>Beech Street (State Self-Funded Preferred Provider Organization)</b>                      (800) 432-1776 Provider Locator</p>	<p>Any Questions Related to State Self-Funded Medical Plan PPO Providers <b>Out-of-State</b>  <a href="http://www.beechstreet.com">www.beechstreet.com</a>.</p>
<p><b>CatalystRx (Self Funded Pharmacy and Insurance Identification Cards)</b>                      (800) 799-1012</p>	<p>Retail Pharmacy Prescriptions, Mail Order Prescriptions, Insurance Identification Cards  <a href="http://www.catalystrx.com">www.catalystrx.com</a>.                      ID: nevada; Password: benefit</p>
<p><b>Diversified Dental (Self Funded <u>and</u> HMO Participants Preferred Provider Organization)</b>                      (866) 270-8326 or (775) 337-1180</p>	<p>Any Questions Related to State Self-Funded Dental Plan PPO Providers in <b>Northern or Southern</b> Nevada  <a href="http://www.ddspgo.com">www.ddspgo.com</a></p>
<p><b>Behavioral Healthcare Options, Inc (BHO)</b>                      (800) 873-2246 outside Las Vegas or                      (702) 364-1484 Las Vegas</p>	<p>Employee Assistance Program (EAP)  <a href="http://www.behavioralhealthcareoptions.com">www.behavioralhealthcareoptions.com</a></p>

# SUPPLEMENTAL INSURANCE PROVIDER CONTACT LIST

## NSHE Supplemental Insurance Providers

<p>Auto/Homeowners/Renters Insurance  <b>Liberty Mutual</b>                  Smithridge Plaza                  Reno, NV 89502                  (775) 827-1000 Reno                  (775) 777-3700 Elko                  (702) 367-0541 W. Las Vegas                  (702) 736-8611 E. Las Vegas                  (800) 637-7026</p>	<p>Cancer Insurance                  Short Term Disability  <b>American Fidelity</b>                  1890 Donald Street, Suite B                  Reno, NV 89502                  (775) 829-1313</p>
<p>Long Term Care                  Personal Recovery Plus                  Voluntary Indemnity Plan  <b>AFLAC</b>                  Flexible Benefit Management                  510 E. Plumb Lane                  Reno, NV 89502                  (775) 322-9393                  (800) GoAFLAC (462-3522)</p>	<p>Section 125 (Pre-Tax Insurance Premiums)                  Flexible Spending Account Reimbursement  <b>ASI</b>                  P.O. Box 6044                  Columbia, MO 65205-6044                  (800) 659-3035                  Claims Fax Number: (866) 381-9682                  Claims E-mail: <a href="mailto:claims@asiflex.com">claims@asiflex.com</a>  <a href="http://www.asiflex.com">http://www.asiflex.com</a></p>
<p>Personal Accident  <b>Continental Casualty Co. (CNA)</b>                  Underwritten by The Hartford Insurance Co.                  2599 Lucien Way, Westwoods Bldg.                  Maitland, FL 32751                  (800) 303-9744 ext. 6634  <a href="http://www.thehartfordgroupbenefits.com">www.thehartfordgroupbenefits.com</a></p>	<p>Supplemental Life Insurance  <b>Western Insurance Specialties (NSHE)</b>                  P.O. Box 12910                  Reno, NV 89502                  (775) 826-2333                  (800) 342-0707  <a href="http://www.wisnv.com">www.wisnv.com</a></p>

## PEBP State of Nevada Supplemental Insurance Providers

<p>Long-Term Care Insurance  <b>UnumProvident Corporation</b>                  (877) 433-5334                  Claims (800) 445-0402  <a href="http://www.coloniallife.com">www.coloniallife.com</a></p>	<p>Short-Term Disability Insurance  <b>Colonial Life and Accident Company</b>                  (877) 433-5334  <a href="http://www.coloniallife.com/nevada">www.coloniallife.com/nevada</a></p>
<p>Supplemental Life Insurance  <b>Standard Insurance Company (PEBP)</b>                  1100 S.W. Sixth Avenue                  Portland, OR 97204                  (888) 288-1270  <a href="http://www.standard.com/mybenefits/nevada">www.standard.com/mybenefits/nevada</a></p>	

# RETIREMENT PROVIDER CONTACT LIST

## Public Employees' Retirement System

### PERS

(775) 687-4200 Carson City

(702) 486-3900 Las Vegas

(866) 473-7768

[www.nvpers.org](http://www.nvpers.org)

## Retirement Plan Alternatives (RPA) Plan

### AIG Valic

Fidelity Investments

TIAA-CREF

## NSHE Tax Sheltered Annuity 403(b) Plan

### AIG Valic

Fidelity Investments

TIAA-CREF

## State of Nevada Deferred Compensation 457 Plan

### Hartford

ING

## FICA Alternative Retirement Plan

### Hartford

ING

<p><b>AIG Valic</b> Voicemail (800) 892-5558 x 89432 or x 89329 (702) 796-0047 Las Vegas (877) 268-2434 <a href="http://www.valic.com">www.valic.com</a></p>	<p><b>Fidelity</b> (800) 982-7012 <a href="http://www.mysavingsatwork.com">www.mysavingsatwork.com</a></p>
<p><b>Hartford</b> (775) 826-1227 (702) 862-8296 (888) 457-7824 <a href="mailto:www.retire@hartfordlife.com">www.retire@hartfordlife.com</a></p>	<p><b>ING</b> (800) 584-6001 (866) 464-6832 Carson City <a href="http://www.ingretirementplans.com">www.ingretirementplans.com</a></p>
<p><b>TIAA-CREF</b> (800) 842-2776 <a href="http://www.tiaa-cref.org">www.tiaa-cref.org</a></p>	