

MGM COP FAQ 2020-2021

Q: I was recently affected by the reductions at MGM Resorts International. Will MGM still cover my tuition for the Fall 2020 semester?

A. If you were employed and eligible as of August 13th, MGM will cover your tuition, required textbooks, and proctored exam fees for the Fall 2020 semester.

Q: I am interested in continuing my education within the Nevada System of Higher Education. Are there any financial opportunities to assist me for the Spring 2021 semester?

A. Please contact Danielle Donato, NSHE Senior Learning Concierge at ddonato@nshe.nevada.edu or 702-889-8426. She will be able to provide you with information regarding financial aid and additional resources that may be available at your institutions.

Q: If I am not a Nevada resident and recently become ineligible for the MGM COP, will my out-of-state tuition be waived and will discounted fees still apply for the Spring 2021 semester?

A. Unfortunately, NSHE CANNOT waive out-of-state tuition or apply discounted fees to your tuition.

Q: How can I be reimbursed for my textbooks and proctored exam fees?

A. Please submit a case in your MyMGM. If you are having issues opening a case:

- **Use the search bar in your MyMGM and type “open a case.”**
- **Make sure you attach your textbook receipts along with your class syllabus (this is the same for your proctored exam fees)**
- **If you are still having issues with the link, please contact MGM Shared Services Department at 855-464-6747.**
- **The deadline to submit all receipts will be on Friday, December 11, 2020.**

Q: Will the MGM College Opportunity Program continue for the Spring 2021 semester?

A. At this time, MGM will not be accepting new MGM COP employees for the program. Continuing eligible MGM COP students will be covered for the Spring 2021 semester. Please continue to check your MyMGM and communicate with your institution’s MGM Point of Contact for any updates regarding the program.

For any other questions or concerns, please do not hesitate to contact Danielle Donato, Senior Learning Concierge at ddonato@nshe.nevada.edu or your institution’s MGM Point of Contact.